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VSG 7.2 - Release notes

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Date: 26 October, 2021

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1 Document history

This document is valid for all VSG versions. Only the release notes of the latest VSG version are fully updated and contain updates for earlier versions as well.

Date	Version	Changes
n.a.	VSG 7.2.0	Initial version for VSG 7.2
2020-11-26	VSG 7.2.1	Updated fixed bug for VSG 7.2.1
2021-06-02	VSG 7.2.3	Updated fixed bug for VSG 7.2.3
2021-10-20	VSG 7.2.4	Updated fixed bug for VSG 7.2.4

2 VSG Version 7.2.4

2.1 Introduction

The latest version of the Release Notes is always available on the [Bosch Security Systems Product Catalog](#). Video Streaming Gateway (VSG) 7.2.4 introduces new functionality and resolves issues. VSG 7.2.4 is tested and released with BVMS 10.1.1. The list of tested cameras with BVMS 10.1.1 can be found on the [Bosch Building Technologies knowledge base](#). The VSG is included in the BVMS installation package.

2.2 Installation notes

Password protection is not enforced during installation and configuration of the Video Streaming gateway and its instances. It is recommended to set a password for the service-, user- and live user for each installed instance manually to protect the devices for unauthorized access. Due to the required performance, it is not recommended to install VSG within a virtual environment. Unexpected issues, for example recording gaps, might arise when the virtual machine does not get the required (virtual) resources.

2.3 New functionality

Build	ID	Description
7.2.4.1	n.a.	n.a.

2.4 Resolved issues

Build	ID	
7.2.4.1	350706	(FIXED) VSG worker service crashes during recording if VCD cache is disabled. This issue was initially observed while recording video from Hikvision cameras, however can happen with other brand cameras.

2.5 Known issues

Known issues

Known issues are inherited by previous versions. If an issue is fixed, it will appear in the list of resolved issues. The issue IDs can be used to relate an issue to a resolution.

Build	ID	Description
7.2.4.1	n.a.	n.a.

3 VSG Version 7.2.3

3.1 Introduction

The latest version of the Release Notes is always available on the [Bosch Security Systems Product Catalog](#). Video Streaming Gateway (VSG) 7.2.3 introduces new functionality and resolves issues. VSG 7.2.3 is tested and released with BVMS 10.1.1 The list of tested cameras with BVMS 10.1.1 can be found on the [Bosch Building Technologies knowledge base](#). The VSG is included in the BVMS installation package.

3.2 Installation notes

Password protection is not enforced during installation and configuration of the Video Streaming gateway and it's instances. It is recommended to set a password for the service-, user- and live user for each installed instance manually to protect the devices for unauthorized access. Due to the required performance, it is not recommended to install VSG within a virtual environment. Unexpected issues, for example recording gaps, might arise when the virtual machine does not get the required (virtual) resources.

3.3 New functionality

Build	ID	Description
n.a.	n.a.	n.a.

3.4 Resolved issues

Build	ID	
7.2.3.2	338228	(FIXED) MJPEG video stream from Commend camera was not working.

3.5 Known issues

Known issues

Known issues are inherited by previous versions. If an issue is fixed, it will appear in the list of resolved issues. The issue IDs can be used to relate an issue to a resolution.

Build	ID	Description
n.a.	n.a.	n.a.

4 VSG Version 7.2.1

4.1 Introduction

The latest version of the Release Notes is always available on the [Bosch Security Systems Product Catalog](#). Video Streaming Gateway (VSG) 7.2.0 introduces new functionality and resolves issues. VSG 7.2.0 is tested and released with BVMS 10.1. The list of tested cameras with BVMS 10.1 can be found on the [Bosch Building Technologies knowledge base](#). The VSG is included in the BVMS installation package.

4.2 Installation notes

Password protection is not enforced during installation and configuration of the Video Streaming gateway and it's instances. It is recommended to set a password for the service-, user- and live user for each installed instance manually to protect the devices for unauthorized access. Due to the required performance, it is not recommended to install VSG within a virtual environment. Unexpected issues, for example recording gaps, might arise when the virtual machine does not get the required (virtual) resources.

4.3 New functionality

Build	ID	Description
n.a.	n.a.	n.a.

4.4 Resolved issues

Build	ID	
7.2.1.2	314437	(FIXED) If a JPG camera is added with MJPG streaming URL, the camera is shown in unknown camera state and video streaming cannot be started.
7.2.1.2	313162	(FIXED) PTZ not working with Axis explosion proof camera with no zoom capabilities.

4.5 Known issues

Known issues

Known issues are inherited by previous versions. If an issue is fixed, it will appear in the list of resolved issues. The issue IDs can be used to relate an issue to a resolution.

Build	ID	Description
n.a.	n.a.	n.a.

5 VSG Version 7.2.0

5.1 Introduction

The latest version of the Release Notes is always available on the [Bosch Security Systems Product Catalog](#). Video Streaming Gateway (VSG) 7.2.0 introduces new functionality and resolves issues. VSG 7.2.0 is tested and released with BVMS 10.1. The list of tested cameras with BVMS 10.1 can be found on the [Bosch Building Technologies knowledge base](#). The VSG is included in the BVMS installation package.

5.2 Installation notes

Password protection is not enforced during installation and configuration of the Video Streaming gateway and its instances. It is recommended to set a password for the service-, user- and live user for each installed instance manually to protect the devices for unauthorized access. Due to the required performance, it is not recommended to install VSG within a virtual environment. Unexpected issues, for example recording gaps, might arise when the virtual machine does not get the required (virtual) resources.

5.3 New functionality

Build	ID	Description
7.2.0.44	235263	Generic events (planned to be implemented in BVMS 11.0).
7.2.0.44	240014	Log camera configuration changes.
7.2.0.44	243178	Distinguish events from multi-sensor cameras (event mapping AND/OR support).
7.2.0.44	247639	GOP length up to 255 can be set to ONVIF cameras.
7.2.0.44	250987	Enhanced system events.
7.2.0.44	268512	Hyper-v virtualization and fail-over cluster tested.

5.4 Resolved issues

Build	ID	
7.2.0.44	263663	(FIXED) Closed HTTP listener as this was not used.
7.2.0.44	273084	(FIXED) VSG is not able to stream video from Panomera Streaming Service (PSS).
7.2.0.44	251797	(FIXED) Cameras are no longer accessible after repair installation.

5.5 Known issues

Known issues

Known issues are inherited by previous versions. If an issue is fixed, it will appear in the list of resolved issues. The issue IDs can be used to relate an issue to a resolution.

Build	ID	Description
7.2.0.44	271253	VSG was not found in BVMS scan dialogue.

6 ONVIF Camera Event Driver Tool 1.1.0

6.1 Introduction

The ONVIF Camera Event Driver Tool is responsible for mapping custom events, coming from ONVIF cameras, into available BVMS events. The tool can be started from the BVMS Configuration Client (right click on a VSG instance).

6.2 New functionality

Build	ID	Description
1.1.0.22	243178	Distinguish events from multi-sensor cameras (event mapping AND/OR support).

6.3 Resolved issues

Build	ID	
1.1.0.22	n/a	n/a

6.4 Known issues

Known issues

Known issues are inherited by previous versions. If an issue is fixed, it will appear in the list of resolved issues. The issue IDs can be used to relate an issue to a resolution.

Build	ID	Description
1.1.0.22	n/a	n/a

7 VSG Version 7.1.2

7.1 Introduction

The latest version of the Release Notes is always available on the [Bosch Security Systems Product Catalog](#). Video Streaming Gateway (VSG) 7.1.2 is a bugfix version for VSG 7.1. and is tested and released with BVMS 10.0.1. The list of tested and certified cameras with BVMS 10.0.1 can be found on the [Bosch Building Technologies knowledge base](#).

7.2 Installation notes

Password protection is not enforced during installation and configuration of the Video Streaming gateway and it's instances. It is recommended to set a password for the service-, user- and live user for each installed instance manually to protect the devices for unauthorized access. Due to the required performance, it is not recommended to install VSG within a virtual environment. Unexpected issues, for example recording gaps, might arise when the virtual machine does not get the required (virtual) resources.

7.3 New functionality

Build	ID	Description
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7.4 Resolved issues

Build	ID	
7.1.2.2	314437	(FIXED) If a JPG camera is added with MJPG streaming URL, the camera is shown in unknown camera state and video streaming cannot be started.
7.1.2.2	313162	(FIXED) PTZ not working with Axis explosion proof camera with no zoom capabilities.

7.5 Known issues

Known issues

Known issues are inherited by previous versions. If an issue is fixed, it will appear in the list of resolved issues. The issue IDs can be used to relate an issue to a resolution.

Build	ID	Description
n.a.	n.a.	n.a.

8 VSG Version 7.1.1

8.1 Introduction

The latest version of the Release Notes is always available on the [Bosch Security Systems Product Catalog](#). Video Streaming Gateway (VSG) 7.1.1 is a bugfix version for VSG 7.1.0 and is tested and released with BVMS 10.0.1. The list of tested and certified cameras with BVMS 10.0.1 can be found on the [Bosch Building Technologies knowledge base](#). The VSG is included in the BVMS installation package.

8.2 Installation notes

Password protection is not enforced during installation and configuration of the Video Streaming gateway and it's instances. It is recommended to set a password for the service-, user- and live user for each installed instance manually to protect the devices for unauthorized access. Due to the required performance, it is not recommended to install VSG within a virtual environment. Unexpected issues, for example recording gaps, might arise when the virtual machine does not get the required (virtual) resources.

8.3 New functionality

Build	ID	Description
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8.4 Resolved issues

Build	ID	
7.1.1.2	272844	(FIXED) ONVIF video streaming is not working when streaming from Panomera Streaming Server (PSS).

8.5 Known issues

Known issues

Known issues are inherited by previous versions. If an issue is fixed, it will appear in the list of resolved issues. The issue IDs can be used to relate an issue to a resolution.

Build	ID	Description
n.a.	n.a.	n.a.

9 VSG Version 7.1.0

9.1 Introduction

The latest version of the Release Notes is always available on the [Bosch Security Systems Product Catalog](#). Video Streaming Gateway (VSG) 7.1.0 introduces new functionality and resolves issues. VSG 7.1.0 is tested and released with BVMS 10.0.1. The list of tested and certified cameras with BVMS 10.0.1 can be found on the [Bosch Building Technologies knowledge base](#). The VSG is included in the BVMS installation package.

9.2 Installation notes

Password protection is not enforced during installation and configuration of the Video Streaming gateway and its instances. It is recommended to set a password for the service-, user- and live user for each installed instance manually to protect the devices for unauthorized access. Due to the required performance, it is not recommended to install VSG within a virtual environment. Unexpected issues, for example recording gaps, might arise when the virtual machine does not get the required (virtual) resources.

9.3 New functionality

Build	ID	Description
7.1.0.43	236593	Manual switch between ONVIF Profile S and ONVIF Profile T.
7.1.0.43	238293	Enhance the VSG installer.
7.1.0.43	239128	Event mapping should be customizable (interface to support the ONVIF Camera Event Driver Tool).

9.4 Resolved issues

Build	ID	
7.1.0.43	239841	FIXED: lost video packets during iSCSI path fail-over.

9.5 Known issues

Known issues

Known issues are inherited by previous versions. If an issue is fixed, it will appear in the list of resolved issues. The issue IDs can be used to relate an issue to a resolution.

Build	ID	Description
7.1.0.43	250929	When using a multi-sensor camera, some events (for example, a motion event) are triggered on a camera level and the system cannot determine the sensor that triggered the event.
7.1.0.43	205061	In some situation the VSG might crash when an Arecont Vision camera is connected. Arecont Vision cameras are not ONVIF Profile S compliant.
7.1.0.43	215995	The VSG cannot receive the stream from Sony cameras with FW 3.1.0. Workaround: disable audio back channel on the camera.

Build	ID	Description
7.1.0.43	220665	Using RTSP over HTTP/HTTPS with Panasonic cameras has reconnection issue every 2 mins interval. Workaround: disable HTTPS.
7.1.0.43	220672	Using RTSP over HTTP/HTTPS with Yokogawa cameras has reconnection issue every 2 mins interval. Workaround: disable HTTPS.
7.1.0.43	224867	VSG sometimes stops receiving events from Samsung SNP-L6233 camera. This issue cannot be observed with other Samsung cameras.
7.1.0.43	249986	Basic authentication is not a supported ONVIF authentication method and is therefore removed from the VSG. Cameras should be configured with digest authentication.

10 ONVIF Camera Event Driver Tool 1.0.0

10.1 Introduction

The ONVIF Camera Event Driver Tool is responsible for mapping custom events, coming from ONVIF cameras, into available BVMS events. The tool can be started from the BVMS Configuration Client (right click on a VSG instance).

10.2 New functionality

Build	ID	Description
1.0.0.201	n/a	n/a

10.3 Resolved issues

Build	ID	
1.0.0.201	n/a	n/a

10.4 Known issues

Known issues

Known issues are inherited by previous versions. If an issue is fixed, it will appear in the list of resolved issues. The issue IDs can be used to relate an issue to a resolution.

Build	ID	Description
1.0.0.201	207822	The ONVIF mapping tool can only connect to the VSG using a secure connection.

11 VSG Version 7.0.2

11.1 Introduction

The latest version of the Release Notes is always available on the [Bosch Security Systems Product Catalog](#). Version 7.0.2 introduces new functionality and resolves issues.

VSG 7.0.2 is tested and released with BVMS 10.0. List of tested and certified cameras with BVMS 10.0 can be found on the [Bosch Building Technologies community](#).

11.2 Installation notes

Please note:

Password protection is not enforced during installation and configuration of the Video Streaming gateway and it's instances. It is recommended to set a password for the service-, user- and live user for each installed instance manually to protect the devices for unauthorized access.

11.3 New functionality

Build	ID	Description
7.0.2	204382	Support streaming of ONVIF profile T cameras
7.0.2	206406	Encrypted communication from VSG to ONVIF cameras
7.0.2	209373	Configure TCP/unicast/multicast streaming protocol of ONVIF cameras to VSG
7.0.2	209597	Logging improvements for troubleshooting
7.0.2	216441	Move to 64-bit software architecture
7.0.2	197262	ONVIF profile S and T event handling
7.0.2	236526	Telnet access to the system is disabled by default

11.4 Resolved issues

Build	ID	
7.0.2	214494	FIXED: [Dahua] RTSP cameras stay disconnected after VSG restart, but become connected after BVMS activation
7.0.2	216177	FIXED: [Sony SNC-DH240T] Camera always shows No Cam image
7.0.2	216536	FIXED: [Pelco IMM12027] Camera is unable to stream
7.0.2	215005	FIXED: [Avigilon H5] Unable to stream camera, due to RTSP bad request
7.0.2	215074	FIXED: [Illustra PRO 12MP Fisheye] Camera is online but unable to get video stream.

Build	ID	
7.0.2	214487	FIXED: [Dahua] RTSP unauthorized even though ONVIF authentication is disabled on camera. Note: ONVIF authentication must be enabled in the camera, basic authentication is not from VSG 7.0 onwards
7.0.2	220343	FIXED: [SAMSUNG XNP-6370RH] Audio G726 and AAC crashes OC
7.0.2	229084	FIXED: JPEG cameras cannot reconnect after disconnection
7.0.2	229154	FIXED: [Hikvision] Unable to stream as JPEG camera
7.0.2	229266	FIXED: JPEG cameras toggles online-offline when not streaming
7.0.2	198892	FIXED: Avigilon Cameras ONLINE and OFFLINE at VSG. Note: camera must be configured to stream unicast to work with VSG
7.0.2	198898	FIXED: Arecont camera not working as ONVIF camera. Note: camera must be configured to stream unicast to work with VSG
7.0.2	217544	FIXED: Pelco IMM12027 using multicast does not stream. Note: camera must be configured to stream unicast to work with VSG
7.0.2	217545	FIXED: Avigilon H5 Using multicast does not stream. Note: camera must be configured to stream unicast to work with VSG

11.5 Known issues

Known issues

Known issues are inherited by previous versions. If an issue is fixed, it will appear in the list of resolved issues. The issue IDs can be used to relate an issue to a resolution.

Build	ID	Description
7.0.2	249986	Basic authentication is not a supported ONVIF authentication method and is therefore removed from the VSG. Cameras should be configured with digest authentication.
7.0.2	n/a	Password protection is not enforced during installation and configuration of the Video Streaming gateway and it's instances. It is recommended to set a password for the service-, user- and live user for each installed instance manually to protect the devices for unauthorized access.
7.0.2	198890	Under certain circumstances replaying video from Sony 4k cameras can show corrupt images when repositioning in time line
7.0.2	215995	Sony cameras streaming not working with firmware 3.1.0 when audio upload option is enabled in the camera. When disabling the audio upload option in the camera setting, stream to VSG is working.
7.0.2	226689	In case of ignoring the VSG error message in BVMS, that the max number of I/O devices is reached, VSG will not receive an updated configuration. Workaround: Reducing the number of I/O devices to max. 255.

Build	ID	Description
7.0.2	229265, 235491, 235512	Adding Dahua, Hikvision and Vivotek cameras as JPEG cameras and using a high resolution JPEG image does not work with VSG 7.0, Workaround: Reduce resolution of JPEG image
7.0.2	234590	Under certain circumstances the VSG service keeps restarting if not TCP socket resources are available during start up
7.0.2	n/a	Enabling telnet via CM-LIB and BVMS Config Client is not supported for VSG 7.0.2, please contact Bosch tech support to enable telnet access if necessary

12 VSG Version 6.45

12.1 Introduction

The latest version of the Release Notes is always available on the [Bosch Security Systems Product Catalog](#). Version 6.45.5 introduces new functionality and resolves issues.

VSG 6.45 is tested and released with BVMS 9.0. List of tested and certified cameras with BVMS 9.0 can be found on the [Bosch Building Technologies community](#).

12.2 Installation notes

Please note:

Password protection is not enforced during installation and configuration of the Video Streaming gateway and it's instances. It is recommended to set a password for the service-, user- and liveuser for each installed instance manually to protect the devices for unauthorized access.

12.3 New functionality

Build	ID	Description
6.45.5	208217	Execute certification tests for Axis firmware 8.30.1.1
6.45.5	208217	Execute certification tests for Axis M2026-LE Mk II
6.45.5	208217	Execute certification tests for Axis P3374-V
6.45.5	208217	Execute certification tests for Axis Q3517
6.45.5	208217	Execute certification tests for Axis M3058
6.45.5	208217	Execute certification tests for Axis firmware 6.50.2.3
6.45.5	208217	Execute certification tests for Axis P1428-E
6.45.5	208217	Execute certification tests for Axis Q6115-E
6.45.5	208217	Execute certification tests for Axis Q8665-LE
6.45.5	208217	Execute certification tests for Axis firmware 5.51.5.1
6.45.5	208217	Execute certification tests for Axis M3025
6.45.5	208217	Execute certification tests for Axis M5013
6.45.5	208217	Execute certification tests for Axis Q1921
6.45.5	208217	Execute certification tests for Axis firmware 8.30.1
6.45.5	208217	Execute certification tests for Axis Q1941-E
6.45.5	208217	Execute certification tests for Canon VB-H45
6.45.5	208217	Execute certification tests for American Dynamics cameras

12.4 Resolved issues

Build	ID	Description
6.45.5	210481	FIXED: Hikvision: If DHCP is used for IP-address assignment, recording and live streaming is not working
6.45.5	210496	FIXED: Dahua: If ONVIF authentication on camera settings is enabled, it will not be reachable in BVMS
6.45.5	210417	FIXED: Dahua: Adding more than 1 ONVIF cameras result in disconnection every 10 seconds interval
6.45.5	210961	FIXED: Alarm based alarm recording stops after 32 alarms
6.45.5	210616	FIXED: Null execption when deleting camera from configuration when RTP logging is enabled

12.5 Known issues

Known issues

Known issues are inherited by previous versions. If an issue is fixed, it will appear in the list of resolved issues. The issue IDs can be used to relate an issue to a resolution.

Build	ID	Description
	n/a	Password protection is not enforced during installation and configuration of the Video Streaming gateway and it's instances. It is recommended to set a password for the service-, user- and liveuser for each installed instance manually to protect the devices for unauthorized access.
	179513	Event subscription is not working for Bosch VideoJetX40-SN when added as a ONVIF device to VSG
	197601	Motion/VCA Events cannot be configured and triggered separately for each video channel - 'zone' key/data-parameter ignored. This applies for all multi sensor cameras.
	210896	Switching of resolution displays distorted image
	n/a	Recording of video analytics metadata only supported for Bosch cameras when using the RCP+ protocol
	n/a	H.265 supported for cameras connected via RTSP protocol, for ONVIF cameras H.265 is only supported if provided as media1 profile
	n/a	Audio on some 3 rd Party cameras not fully supported which may result in non-availability of audio streams
	n/a	Motion JPEG uses the framerate as configured in the camera.
	n/a	The maximum I-frame distance must not exceed 60; for backwards replay the I-frame distance must not exceed 30.

Build	ID	Description
	n/a	When adding a Bosch camera to the video streaming gateway, the metadata generated by the video content analysis is always recorded.
	n/a	During establishing a live connection no i-frame is requested: the live connection is established after the first i-frame is received.
	n/a	RTSP timeout handling like in Onvif handling (SET_PARAMETER) - some older cameras may not support this.

13 VSG Version 6.44

13.1 Introduction

The latest version of the Release Notes is always available on the [Bosch Security Systems Product Catalog](#). Version 6.44.0022 introduces new functionality and resolves issues.

List of tested and certified cameras with BVMS 9.0 can be found on the [Bosch Building Technologies community](#).

13.2 Installation notes

Not applicable.

13.3 New functionality

Build	ID	Description
0022	n/a	Motion Recording supported on DIVAR IP 5000 for Sony cameras
0022	n/a	Axis P3707-PE multi sensor camera tested
0022	n/a	Pelco IMM12027 multi sensor camera tested
0022	n/a	Samsung PNM-9081VQ multi sensor camera tested
0022	n/a	Vivotek MS8391-EV multi sensor camera tested

13.4 Resolved issues

Build	ID	Description
0022	176342	FIXED: ONVIF/RTSP - device send no audio via rtsp
0022	189306	FIXED: Too much log entries for JPEG cameras
0022	197489	FIXED: [ONVIF] AXIS multi sensor quad camera AXIS P3707-PE not recording on VSG
0022	197490	FIXED: [Pelco IMM12027] Camera does not work in current BVMS
0022	198017	FIXED: [Axis] Recording issue with Multi Channel encoder M-7014
0022	201439	FIXED: [Axis] [BVMS] Unable to retrieve event properties in OnvifEncoderEvents page (Custom port)

13.5 Known issues

Known issues

Known issues are inherited by previous versions. If an issue is fixed, it will appear in the list of resolved issues. The issue IDs can be used to relate an issue to a resolution.

Build	ID	Description
0022	n/a	Recording of video analytics metadata only supported for Bosch cameras when using the RCP+ protocol
0022	n/a	H.265 supported for cameras connected via RTSP protocol, for ONVIF cameras H.265 is only supported if provided as media1 profile
0022	n/a	Audio on some 3 rd Party cameras not fully supported which may result in non-availability of audio streams
0022	n/a	Motion JPEG uses the framerate as configured in the camera.
0022	n/a	The maximum I-frame distance must not exceed 60; for backwards replay the I-frame distance must not exceed 30.
0022	n/a	When adding a Bosch camera to the video streaming gateway, the metadata generated by the video content analysis is always recorded.
0022	n/a	During establishing a live connection no i-frame is requested: the live connection is established after the first i-frame is received.
0022	n/a	RTSP timeout handling like in Onvif handling (SET_PARAMETER) - some older cameras may not support this.